





#MOWDelivers











FINAL PITCH

PRESENTED BY RIVERS EDGE PR

Barbara Marciano, Nina Squicciarini, Alexandra Theroux & Chidera Udeh

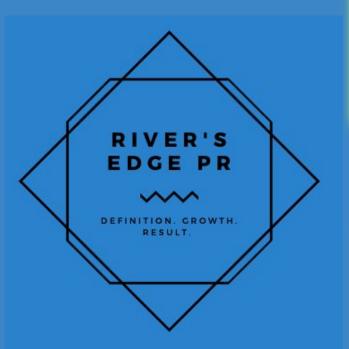




Chidera Udeh



Alexandra Theroux





Barbara Marciano



Nina Squicciarini

Strategic Action Plan

- 1 Target Audience
- 2 Goals
 - Objectives
 - Strategies & Tactics
- 3 Implementation
- 4 Reporting & Evaluation







Target Audience



Baby Boomers
Gen X
Millennials





Media Outlets

Current and Potential Donors





Surrounding Community of Hyde Park





Our Goals



Goal #2

Website Workshop



Goal #1

Increase Donations



Heighten Social Media Engagement



Goal #4

Increase Community
Connections





Goal #1 Increase Donations



Objective #1:
Increase donations
from millennials
each mo.

Strategy

College Campus
Outreach

Connect with local colleges through dorm contest



- Create donation competition for Marist freshman dorms
- Dorm that raises the most money for MOW Hyde Park gets a pizza party
- Small amounts of \$ from large group of ppl











Goal #1 Increase Donations



Objective #2:
Target donation
appeals to Gen X &
Boomers each mo.

Strategy

Gift Matching

Participate in gift matching programs with local businesses

/

TACTICS

Tactic # 1: Create Gift Matching Page

Create a "Double the Donation" gift matching account

Donors' employers will match their donations to org







Tactic #2: Amazon Smiles Donations

- Amazon Smiles donates 0.5% of your eligible purchases to the nonprofit organization of your choice
- Eligible purchases have a signifier that they apply to your donation on the product details page

amazonsmile









Companies for a Cause

The Meals on Wheels chapter of the Greater Hyde Park NY area, is so appreciative of the businesses that have become a part of our involvement in Doubling the Donation. Through this platform and the donations of many generous employees, Meals on Wheels will be able to provide healthy, home-cooked meals for those who are unable to secure them for themselves.

NEWSLETTER SHARE THE LOVE MEALS



Your contribution will aid in continuing the services provided by Meals on Wheels of Greater Hyde Park, and helps us maintain our facility that produces the meals we deliver on a daily basis.

A donation of \$XXX will provide X meals to someone in our community of customers.

On the right, you can search for your employer to see if they are a part of the Doubling the Donations program.

Dont see your company? Encourage them to reach out and get involved! Or feel free to make monthly donations under your own name, or a simple one time donation!



VOLUNTEER SUPPORT US







CONTACTUS







Implementation

Tool \rightarrow





<u>Tactic</u>: Facebook Advertisements

Implementation O Tool →





Goal #2 Website Workshop



Objective #1:
Create a
"Testimonials"
page for MOW
website in 1 mo

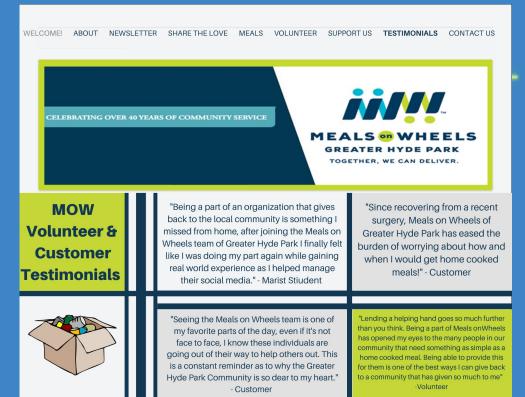
Strategy

Stories

Ask clients about their experiences with MOW Hyde Park



- Have a couple 'profiles' of clients who have had good experiences
- Adds a name and a face to who the org. is helping







Goal #2 Website Workshop



Objective #2:
Add at least 3
more visuals to
the MOW
website in 1
mo.

Strategy

Incorporate
Interactive Visuals

Create videos of MOW Hyde Park volunteers in action





- Contact North Road Communications
 Videography Team
- Post videos
- Could make a localized version of this from MOW of America





Goal #3 **Heighten** Social Media Engagement



Objective #1:

Post on
Instagram and
Facebook
accounts at least
twice per mo.

Strategy

Branded Hashtag

#MOWDelivers





- Use #MOWDelivers in all posts
 - Helps to
 increase
 engagement &
 attract
 followers



Goal #3 **Heighten** Social Media Engagement



Objective #2:
Increase avg
of Instagram
Likes from 10
to 20 in 3 mos.

Strategy

Post more engaging media that encourages followers to interact with the client

Wheels Up Wednesday

Tactic: Wheels Up Wednesday



 Fun facts and updates about MOW Hyde Park

> Makes social media more personal and interactive with

> > followers



Check out the link on our page to learn more about this amazing donation event and how you can help out!

Wheels W Wednesday

We are eager to share our participation in the 2020 Subaru Share the Love Event

Year lucky 13 HERE WE COME

Over the past 12 years this event has helped deliver 2.3 million meals to seniors in need Interested in seeing how your donation can make a difference! Check out the link in our bio!

Wheels U

We recently received \$6,500 in various donations in response to our need for a new freezer! Every time you donate to MOW Hyde Park you are directly contributing to the upkeep and production of our facilities and the meals we deliver

every day!





Goal #3 **HEIGHTEN** Social Media Engagement



Objective #3:
Increase likes on
Facebook posts by
100 each mo.

Strategy

Facebook Stories

Create "Stories" to post on MOW Facebook account





- Use Facebook stories to create a day in the life of a MOW volunteer
- Have a volunteer do an account takeover for a day
- Have he/she post videos delivering meals throughout the day

A Day in the Life Arrive at MOW Facility Prep Meals for delivery ON WHEELS Organize stock • Plan weekly meals • Give volunteers meal delivery routes Meals out for delivery! VOLUNTE • Schedule drop off times for the next day Prep meals for following day

Goal #4 Increase Community Connections.

Objective #1: 1
piece of coverage
from 1 local media
outlet (TV, print,
radio) every 2 mos.

Strategy

Pitch to Local Media

Pitch to local publications and media stations to cover MOW Hyde Park



Tactic: Media Pitches



- Pitch to local publications
 - Chronogram, Hudson
 Valley Magazine,
 Poughkeepsie Journal
- Find reporters that have written about non-profits before

To: Zarah Kavarana, Whiter Hudson Valley Magazine Subject: Meals on Wheels of Greater Hyde Park Delivers More Than Just Meals

Hi Zarah,

My name is Alexandra Theroux and I am part of the team that manages PR for Meals on Wheels of Greater Hyde Park. I recently read an article you had published in Hudson Valley Magazine titled "Five Local Charities that Need Your Help." I thought your article did a really effective job of showcasing local charities and encouraging others to donate to their organizations. For this reason, I thought you may be interested in hearing more about Meals on Wheels of Greater Hyde Park.

Meals on Wheels of Greater Hyde Park was started in the mid-1970s as a chapter of the larger Meals on Wheels of America and became a not-for-profit organization in 1978. For more than 30 years, our team of volunteers has delivered healthy and reasonably priced meals five days per week to senior citizens living in the area. Not only do we deliver meals, but also a smile to the faces of those we serve in the community. We are funded by meal payments, in addition to the generosity of local donors. In order to keep our meals affordable for those we serve, we are always looking for donations.

I look forward to connecting with you in the future. Please let me know if you have any questions or would like to know more about Meals on.

Wheels of Greater Hyde Park and who we are as a non-profit. I will touch base by the end of the week.

Warm Regards, Alexandra Theroux River's Edge PR





Goal #4 Increase Community Connections

Objective #2: At least 1

collaboration
with a local
restaurant every
6 mos.

Strategy

Community Events

Restaurant supplies meals for a day





- Restaurant shows Corporate Social Responsibility and MOW receives free meals for the day
- Clients benefit and try new food

To: Eveready Diner

Subject: Meals on Wheels of Greater Hyde Park Delivers More Than Just Meals

Hi there.

My name is Alexandra Theroux and I am part of the team that manages PR for Meals on Wheels of Greater Hyde Park. Since the Eveready Diner is a staple in the Hyde Park community, I thought I would reach out regarding a possible collaboration between Meals on Wheels of Hyde Park and the Eveready Diner.

To fill you in a little on who we are and what we stand for, Meals on Wheels of Greater Hyde Park was started in the mid-1970s as a chapter of the larger Meals on Wheels of America and became a not-for-profit organization in 1978. For more than 30 years, our team of volunteers has delivered healthy and reasonably priced meals five days per week to senior citizens living in the area. Not only do we deliver meals, but also a smile to the faces of those we serve in the community. We are funded by meal payments, in addition to the generosity of local donors. In order to keep our meals affordable for those we serve, we are always looking for donations.

I look forward to connecting with you in the future. Please let me know if you have any questions or would like to know more about Meals on Wheels of Greater Hyde Park and who we are as a non-profit. I will touch base by the end of the week.

Warm Regards, Alexandra Theroux River's Edge PR







Goal #4 Increase Community Connections

Objective #3:
Reach out to at
least 2 local
restaurants
about a
collaboration
once every mo.

Strategy

Make Connections
with Local
Restaurants

Reach out to local restaurants in the community about collaborating





- Similar to media list but for local restaurants/businesses
- Organizes info. into one document

MEDIA OUTLETS									
News Outlet	Name	Email	Relevancy						
Hudson Valley Magazine	Sabrina Sucato	ssucato@hvmag.com	How the Hudson Valley Community Is Giving Back During the COVID-			0-19 Crisis			
Hudson Valley Magazine	Cloey Callahan	callahancloey@gmail.com	These Hudson Valley	Restaurants Are	Offering Curbs	side Pickup, Del	ivery, and Taked	out	
Hudson Valley Magazine	Kathryn Walsh	Muck Rack Profile	This Hudson Valley No	onprofit Makes N	Masks and Save	es Lives			
Hudson Valley Magazine	HVM Admin	admin@hvmag.com	The Best Community I	Experiences and	d Services in the	e Hudson Valley			
The Chronogram	Jacobowitz & Gubits (Admin email)	webeditor@chronogram.com	Food for Your Soul: Th	Food for Your Soul: The Many Benefits of Volunteering for Nonprofits			in the Hudson	Valley.	
MARIST CONTACTS									
	Department	Contact	Relevancy						
Marist College	Student Affairs	StudentAffairs@Marist.edu	Contact them in refere	nce to residenc	e hall donation	challenge			
Marist College	Marist Circle	writethecircle@gmail.com	Contact in reference to	sharing event	story				
Marist College	Marist Dining Services	Instagram	Contact in reference to promotion of event and student involvement						
			Marist Dining Blog						
RESTAURANTS									
Name	Email	Phone Number	Website	Relevancy					
Cosimos Trattoria POK	information@cosim ospoughkeepsie.co m	845.485.7172	https://cosimospough keepsie.com/ Popular Restaurant in POK with catering options						
Rossi & Sons Rosticceria		(845) 471-0654	https://www.rossideli. com/	Famous Hudson Valley Deli with catering options					
Alex's Restaurant		845-452-1125	www.alexsrestaurant, org	Historical POK diner with catering options					
Coppola's Hyde Park	jocoppola@aol.com	(845) 229-9113	https://www.coppolas. net/coppola-s-of-hyde -park						
Ever Ready Diner Hyde Park	https://www.everea dydiner.com/contact /	(845) 229-8100	https://www.eveready diner.com/location/ev eready-diner-hyde-pa rk/	Famous Diner	in Hyde Park				
Hudson and Packard	HUDSONANDPAC KARD@GMAIL.CO M	845 . 792 . 3190	https://www.hudsona ndpackard.com/					unities	
Millhouse Brewing Company		(845) 485-2739	https://www.millhouse brewing.com/						

Goal #4 Increase Community Connections

Objective #4:
Reach out to at least 2 local businesses about a collaboration once a month

Strategy

Create LinkedIn to establish connections

Post about donation opportunities



- Connect with local businesses on LinkedIn
- Post about donation opportunities and activity in community



Connect with us.

Meals on Wheels of Greater Hyde Park is now on LinkedIn





- Project Management Tools
 - Media List
 - Content Calendar
- Communication Tools
 - North Road Comm.
 - Updated Website Page Example
- Refinement Research
 - Matching Program
 - Instagram Stories
 - Amazon Smiles
- Timeline
- Budget







+

Media List

MEDIA OUTLETS									
News Outlet	Name	Email	Relevancy						
Hudson Valley Magazine	Sabrina Sucato	ssucato@hvmag.com	How the Hudso	on Valley Comn	nunity Is Giving	Back During th	e COVID-19 Ci	<u>risis</u>	
Hudson Valley Magazine	Cloey Callahan	callahancloey@gmail.	mail These Hudson Valley Restaurants Are Offering Curbside Pickup, Delivery, and Takeout						
Hudson Valley Magazine	Kathryn Walsh	Muck Rack Profile	Profile This Hudson Valley Nonprofit Makes Masks and Saves Lives						
Hudson Valley Magazine	HVM Admin	admin@hvmag.com	@hvmag.com The Best Community Experiences and Services in the Hudson Valley						
The Chronogram	Jacobowitz & Gubits	webeditor@chronogra	rebeditor@chronogra Food for Your Soul: The Many Benefits of Volunteering for Nonprofits in the Hudson Valley						
MARIST CONTACTS									
	Department	Contact	Relevancy						
Marist College	Student Affairs	StudentAffairs@Maris	Contact them in reference to residence hall donation challenge						
Marist College	Marist Circle	writethecircle@gmail.	Contact in reference to sharing event story						
Marist College	Marist Dining Servic	<u>Instagram</u>	Contact in reference to promotion of event and student involvement						
			Marist Dining E	Blog					





Content Calendar

November 2021 - EVENT CONTENT CALENDAR							
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
31	1Countdown to event. Instagram Stories and Facebook Stories -Final Press Release sent out	2. -Tuesday Testimonial s -Posted on IGTV and Facebook Stories	3 Wheels Up Wednesday -Fun facts about MOW Hyde Park	4Donar spotlights -Restaurant or local business sponsoring MOW Hyde Park (Instagram & Faacebook)	5Family Fridays -Post MOW staff, volunteers, customers (Instagram & Facebook)	6	
7	8. -Facebook Ads Posted (emphasis on	9. -Tuesday Testimonials	10. - Wheels Up Wednesday	11. -Donar spotlights	12. -Family Fridays	13	
14	15, -Facebook Ads Posted	16. -Tuesday Testimonials	17. - Wheels Up Wednesday	18. -Donar spotlights	19 . -Family Fridays	20	
21	22. -Facebook Ads Posted	23. -Tuesday Testimonials	24. - Wheels Up Wednesday	25. Thanksgivin g	26. -Family Fridays	27	
28. EVENT DATE	29. -Facebook Ads Posted	30					









Facebook & Instagram Stories



Follow a day in the life of a MOW Hyde Park Volunteer!



OUR WONDERFUL VOLUNTEERS
ON THEIR WAY TO MAKE SOME
DELIVERIES! #MOWDELIVERS





Helping Hands in Action. Happy Holidays!
#MOWDelivers







Amazon Smile

Get Started

About AmazonSmile

Receive Donations

Spread the Word

Privacy

Get Started

How do I register and receive donations for my charitable organization?

Registering your organization is easy. In order to register and receive donations, you must be an official representative of an eligible organization, and then follow these easy steps:

- 1. Search for your charitable organization by name or EIN number and then select the organization you represent. Be sure to confirm you are selecting the correct organization, as many charitable organizations have similar names.
- 2. Create an organization administrator account and accept the AmazonSmile Participation Agreement on behalf of your organization.
- 3. Verify your email address (we recommend that you use an email address that is associated with your charitable organization).
- 4. Submit your organization's bank account information.
- 5. Upload a copy of a voided check or bank statement to verify your organization's bank account information.

What is an organization administrator?

An organization administrator is an official representative of an organization that has authority to access and manage AmazonSmile program information on behalf of their charitable organization.

Why do you need an email address for my charitable organization?

We require a valid email address so that we can communicate important program information to each registered organization. From tine mails with information about your organization's donation amounts and information about AmazonSmile program promotions.

Can you mail our organization a donation check instead of sending an electronic funds transfer?

We do not mail donation checks due to the expense of check processing and fulfillment. We distribute donations using electronic trans operational expenses so we can donate 100% of the funds to eligible charitable organizations.

Will customers still be able to select my charitable organization if I don't register?

Yes. As long as your organization is listed by GuideStar and meets our eligibility criteria, customers will be able to select your organization until you complete your free registration. See "What happens if we do not register ..." under more information on how donations are processed for organizations that do not register and provide bank account information.







Evaluation



Donations

- Money raised through dorm contest
- Participants in the matching program
- Donations made through Amazon smiles
- Impressions on Facebook Advertisements

Social Media

- # of posts using #MOWDelievers
- Like, comments, and shares on Facebook and Instagram
- Views on Instagram stories

Website

- # of unique visitors on website
- Track # of views on each website page
- Views on video

Community Connections

- # of collaborations with restaurants
- Stories published
- LinkedIn connections









Layout

- Description
- Problem
 - Need for more donations

Solutions

- Gift Matching Program
- Connect with colleges
- Branded Hashtag
- Facebook Advertisements
- #MOWDelivers

Explicitly state goals & objectives to evaluate if they have been met later on.

Allow org. to evaluate success of campaign strategies based on problem and tactics used.

Example: Avg Instagram Likes increased from 10 to 20 in 3 mos.



Timeline

	MAR.	APRIL	MAY	JUNE	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.
Dorm Donation Contest										
MOW Video										
Media Pitches										
Restaurant Collab.										

Budget

Item	Unit Cost X Number Unit	Estimate Cost	
Facebook Advertisements	\$7.19 (per 1000 impressions) X 3	\$21.57	
Pizza Party	\$15.00 X 30 (25 people per floor, 9 floors)	\$450.00	
	TOTAL COST:	\$471.57	





Our Goals



Goal #1

Increase Donations



Goal #3

Heighten Social Media Engagement



Website Workshop



Goal #4

Increase Community Connections











#MOWDelivers







